

Securely lock devices in case of fraud or theft

# SAMSUNG Knox Guard

**Knox Guard** is a cloud-based service that allows telecom operators and insurance companies to remotely control and lock Samsung devices to reduce financial risks.

## Highly Secure Lock



- Hardware-based Knox security
- Protecting against attempts to disable device lock  
firmware flashing, IMEI tampering, network bypassing

## Granular Restrictions



- Reminder notifications
- Restrict calls, SW flashing, USB/BT/NFC
- Device lock, SIM lock, offline lock

## Streamlined Operation



- Use Knox web console or legacy system via server-side integration
- Auto installation of payment app
- Customizable device UX & messages



Learn more  
about Knox Guard at :

[samsungknox.com/kg](https://samsungknox.com/kg)



Contact us :

[samsungknox.com/contactus](https://samsungknox.com/contactus)

# SAMSUNG Knox Guard

Fraud-proof solution,  
stay worry-free

SAMSUNG

## Device Installment Plans & Subsidies

### Payment default

Aggressive promotions are needed to attract more subscribers, but they can pose financial risks

### Deterrence of overdue payment

Knox Guard can help **reduce the risk by lowering the device fraud rate** (for both post- and pre-paid models)

- ✓ Send payment reminders
- ✓ Lock device or block other SIM cards
- ✓ Silently install your payment app

## Device Theft Insurance

### Not lost, but sold

Some people may abuse the insurance coverage and sell their phones on the grey market

### Deterrence of fraudulent theft claims

Knox Guard can **minimize their motivation** by locking down lost or stolen devices

- ✓ Lock devices that are reported lost or stolen
- This ensures that the devices will not function and become unusable by anyone

## Device Logistics

### Device robbery

High-volume theft can occur during transport and warehousing of devices, or at the retail outlets

### Deterrence of device robbery in transit

Knox Guard can have all devices **locked** during the transit, so there is **no reason to steal Samsung devices**

- ✓ Lock devices as soon as manufactured from factory to warehouse to store
- ✓ Unlock devices once safely arrived at your stores