



Knox Certification/SBA Manual for Resellers and Partners

2020 Dec

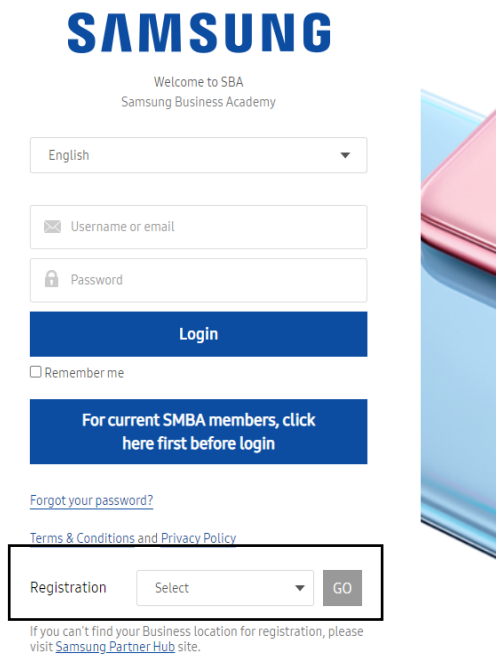
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Step-by-step guide to access Knox certification

1. Visit Samsung Biz Academy (SBA) for Mobile Products
<https://samsung.csod.com/client/samsung/mobile.aspx>
2. First, select your country to start registration



3. Fill in the fields to register

Please populate both **Email Address** and **User ID** fields with your **Company Email Address**

* Required Field

* First Name:

* Last Name:

* Email Address:

* User ID:

* User Type: **Partner**

* Location: **Korea, Republic of**

* Partner Company

Phone:

* I agree to receive promotional
communica...:

* I agree to the Terms &
Conditions

* I agree to the Privacy
Policy

Already a user? [Login here](#)
Return to Browsing? [Click here](#)

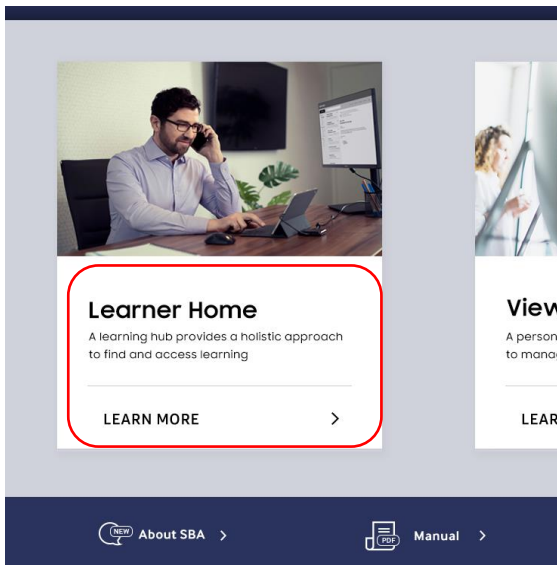
4. Your registration is submitted.

Please populate both Email Address and User ID fields with your Company Email Address

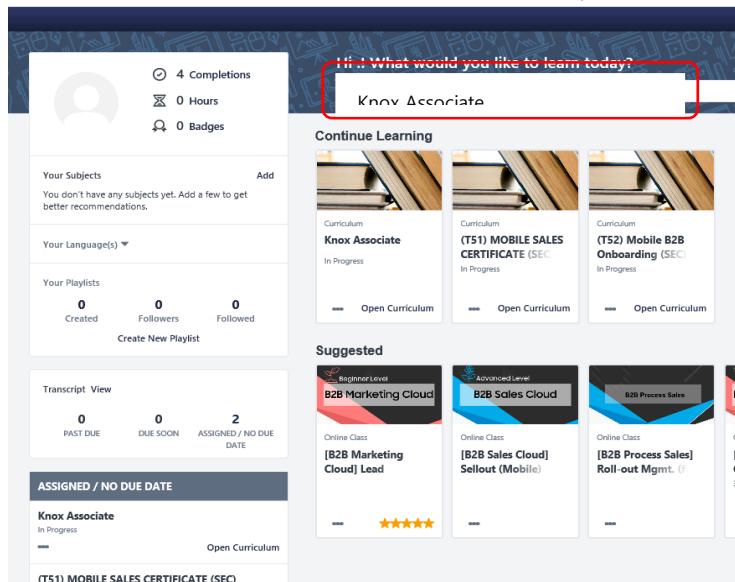
Thank you for taking time to enter your information. Once your registration has been approved, an email will be sent to you.

Please wait until your local Samsung team reviews your registration – approval will be notified by email.

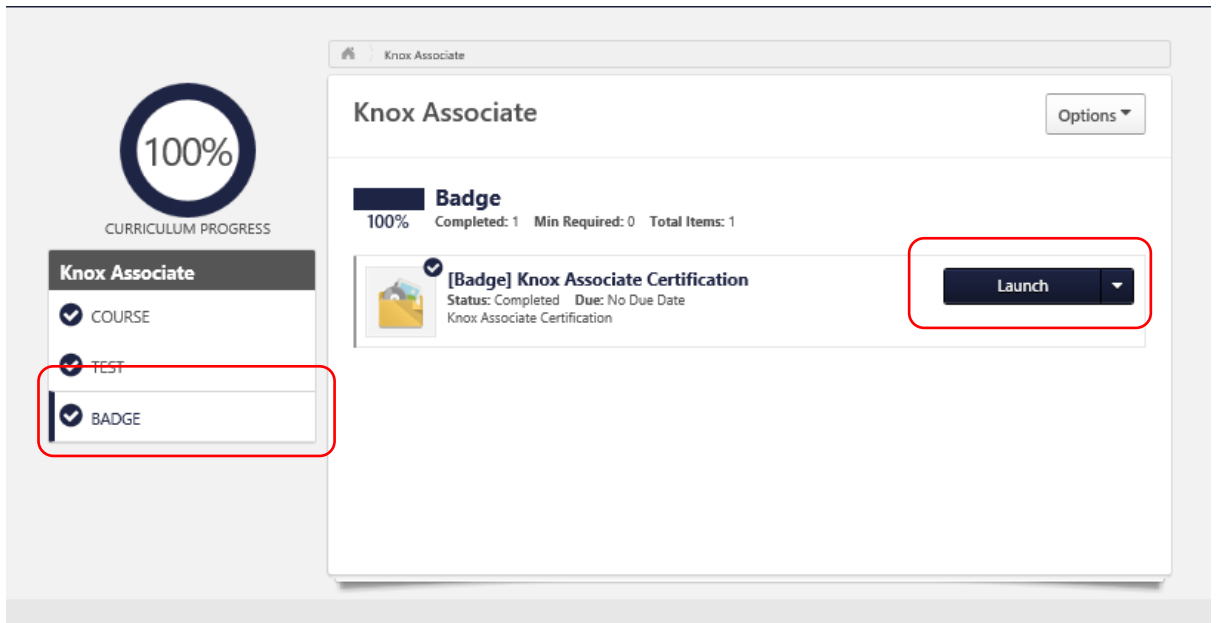
5. After approval, visit SBA and go to “Learner Home”



6. Search for “Knox Associate” or “Knox Professional,” and click the course to Register.



- Once you complete your course, you may download and utilize Knox Certification badges for public use. Please note that the completion of the course is required to use corresponding badges.



For any inquiries, please contact your local Samsung salesperson or sba.mobile@samsung.com for support.

List of available countries

Africa	Angola Botswana Burkina Faso Central African Republic Congo Lesotho Madagascar Mauritius Mozambique Namibia	South Africa Zambia Zimbabwe		
Asia - pacific	Australia Bangladesh Cambodia Hong Kong India Macau Malaysia Myanmar Nepal New Zealand	Philippines South Korea Taiwan Thailand Vietnam Mongolia		
Europe	Armenia Austria Azerbaijan Belarus Belgium Cyprus Czech Republic Denmark Finland France	French Guinea Georgia Germany Greece Hungary Iceland Ireland Italy Kazakhstan Luxemburg	Netherlands Norway Poland Russian Federation Slovakia Sweden Switzerland Tajikistan Turkmenistan Ukraine	United Kingdom Uzbekistan Vatican
Latin America	Argentina Bahamas Barbados Belize Bolivia Brazil Chile Colombia Costa Rica	Ecuador El Salvador Guatemala Haiti Honduras Jamaica Mexico Nicaragua Panama	Peru Puerto Rico Suriname Trinidad and Tobago Uruguay Venezuela	

	Dominican Republic	Paraguay
Middle East	Egypt	
	Israel	
	Pakistan	
	Turkey	
North America	Canada	
	United States	